Mukerok

Total number of printed pages: 02

UG/Semester:6<sup>th</sup> /Paper Code:UHSS601

2023

## **SUBJECT NAME: Professional Communication**

Full Marks: 100

Time: Three hours

## The figures in the margin indicate full marks for the questions.

Answer **any five** questions.

1.	a.	Illustrate the differences of the following:	4x2=8
		(i) Nonverbal communication and verbal communication	
		(ii) Lateral communication and diagonal communication	
	b.	What are the advantages and limitations of audio visual aids.	6
	c.	What are the key elements that constitute the structure of a press release?  Mention them chronologically.	6
2.	a.	What is the difference between a tagline and a slogan? Give examples of emotive and persuasive slogans. Write two slogans each on conserving natural resources and recycling.	2+4+4=10
	b.	What is advertising? What are the essential features of advertising?	4+6=10
3.	a.	How can minutes of a meeting make the meeting more efficient?	6
	b.	Prepare a basic outline of the key components to be considered while preparing the minutes of a meeting.	8
	c.	"A lack of cultural understanding can create a barrier for business success". Give examples to overcome cultural barriers at the workplace.	6
4.	a.	Write short notes on any five: (i) Oculesics (ii) Haptics (iii) Vocalics (iv) Artifacts (v) Physical appearance (vi) CC and BCC in email writing	2x5=10

	b.	Explain briefly any five measures to overcome socio-psychological	2x5=10
		communication	
		barriers.	
5.	a.	Write about some fundamentals of soft skills in workplace.	10
	b.	Write about the significance of a Team Work.	10
6.	a.	"Your Resume needs to stand out in the crowd". Explain.	10
	b.	Discuss in brief the main parts of a proposal.	10
7.		Write short notes on any four of the following	5x4=20
		(i) Interpersonal Skills (ii) Emotional Quotient (iii) Presentation Skills (iv) Stress Management (v) Report Writing (vi) Technical Writing	
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